

**THE PROBLEMS OF SPEAKING ENGLISH FACED
BY THE EMPLOYEES OF PT AMTEK PLASTIC
BATAM**

TERM PAPER



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TAHUN 2018**

**THE PROBLEMS OF SPEAKING ENGLISH FACED
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TERM PAPER

**“Submitted in Partial Fulfillment of the Requirements the Degree of Diploma
3 Program”**



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Hereby declare that the term paper entitled:

THE PROBLEMS OF SPEAKING ENGLISH FACED BY THE EMPLOYEES OF PT AMTEK PLASTIC BATAM

Is the real work of myself and I realize that term paper has never been published in other media before, partially or entirely, in the name of mine or others.

Batam, 05th February 2018

Clara Julisca Sipayung
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**Submitted in Partial Fulfillment of the Requirements for the Degree of
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**The term paper has been approved to be examined on the date as indicated
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ABSTRAK

Bahasa Inggris telah lama menjadi pelajaran yang bisa dipelajari oleh semua pelajar di Indonesia. Penggunaan bahasa Inggris semakin meluas, hampir di setiap bidang. Salah satunya adalah bidang pekerjaan, dimana karyawan diwajibkan untuk bisa berkomunikasi dalam bahasa Inggris. Berkomunikasi dalam bahasa Inggris tidaklah mudah. Berbicara adalah proses interaktif untuk membangun makna yang melibatkan produksi, penerimaan, dan pengolahan informasi. Tujuan dari penelitian ini adalah untuk mengetahui permasalahan yang dihadapi karyawan PT Amtek Plastik Batam dalam bahasa Inggris dan mengetahui bagaimana solusinya. Dalam pengumpulan data, penulis menggunakan 2 metode, yaitu; kuesioner dan wawancara, dimana dalam kuesioner karyawan menjawab pertanyaan secara tertulis yang berfokus pada faktor-faktor yang menjadi masalah mereka dalam berbicara dan wawancara dimana karyawan menjawab secara lisan yang berfokus pada bagaimana mereka menangani masalah. Hasil penelitian ini mengkaji kuesioner dan wawancara bahwa permasalahan yang dihadapi oleh karyawan adalah kosa kata, pengucapan, tata bahasa dan kepercayaan diri. Hal itu membuat mereka ragu menerapkan bahasa Inggris dalam aktivitas kesehariannya. Penulis juga menemukan beberapa faktor yang menyebabkan masalah berbicara dengan karyawan, kurangnya kebiasaan membaca, kurang praktik bahasa Inggris dan kebingungan menerapkan tata bahasa. Untuk mengatasi masalah tersebut penulis menemukan solusi seperti mendengarkan musik, berlatih bahasa Inggris, membaca buku bahasa Inggris dan menghafal kosa kata. Dukungan dari manajemen perusahaan diperlukan untuk meningkatkan pengetahuan karyawan dalam bahasa Inggris. Ini akan menguntungkan kedua belah pihak, antara karyawan dan perusahaan.

Kata kunci: berbicara, kesulitan dalam berkomunikasi

ABSTRACT

English has long been a subject to be learned by all learners in Indonesia. The use of English is increasingly widespread, almost in every field. One of them is field of work, which employees are required to be able to communicate in English. Communicating in English is not easy. Speaking is an interactive process for building meaning that involves producing, receiving, and processing information. The purposes of this study is to find out the problems faced by employees of PT Amtek Plastik Batam in English and know how the solution of the problem. In data collection, the author uses 2 methods, namely; questionnaires and interviews, where in the questionnaire the employee answers the question in writing that focuses on the factors that become their problem in talking and interview where the employees answer orally that focuses on how they handle the problem. The results of this study thought questionnaires and interview that the problems faced by employees were vocabulary, pronunciation, grammar and confidence. It makes them hesitant to apply English in their daily activities. The writer also found several factors causing problems talking to employees, the lack reading habits, lack of English practice and confusion to applying grammar. To solve the problem the writer found solution such as listening to music, practice English language, reading English book and memorize vocabulary. Support from corporate management is needed to improve employee's knowledge in English. This will benefit both parties, between employees and companies.

Keywords: speaking, problems in communication

MOTTO AND DEDICATION

Motto:

I can do all this through Him who gives me strength. (Philip 4:13)

No need to be embarrassed by a failure, but make it a driving force for your success.

I dedicated this term paper to:

GOD who always gives his love and blessing

My endless love parents who always give me spirit (*father: B. Sipayung & mother: T. Sinaga*)

My beloved brother (*Alex and Steven*)

My beloved sister (*Cindy*)

All of my friends

ACKNOWLEDGEMENT

The first and foremost, the writer would like to thank Lord, the Compassionate and the Merciful, for blessing that enabled to finish this term paper that is submitted in partial fulfilment of the requirements for the degree of Diploma III (D3) in English Department of Putra Batam University.

On this time, the writer would like to express her deepest gratitude to her beloved mother and father who have supported her, gave spirit and prayed for her success doing her term paper. Besides, it is not easy to finish this term paper. It is also a real pleasure to thank those people who made it possible for her to finish this term paper:

1. Dr. Nur Elfi Husda, S.Kom., M.SI., as the Rector of Putera Batam University.
2. Suhardianto, S. Hum., M.Pd., as the Dean of Faculty of Putera Batam University.
3. Afriana, S.S., M.Pd., M.Hum as head of English Department of Putera Batam.
4. Drs. Zakrimal, M.SI. as her advisor who has given some advice, encouragement, criticism, patience and spare more valuable time in guiding, organizing and correcting this term paper until it is finished.
5. All lecturers of English Department, for their knowledge, motivation, and suggestion during my study at Putera Batam University.
6. Mr. Gomgom Sibarani as the supervisor of WTA department in PT Amtek Plastic Batam who has permitted the writer to conduct the research.
7. All of friends at PT Amtek Plastic Batam who has participated and helped the writer to obtain the data.
8. All of friends who are studying at Putera Batam University which have given spirit and friendship to the writer.

May GOD repay them with His goodness and bless them. Amen. The writer also realizes that this term paper is still imperfect. Therefore, any constructive comments and suggestion from readers will be highly appreciated.

Batam, 05th February 2018

Clara Julisca Sipayung
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CHAPTER I INTRODUCTION

1.1 Background of the Study

People use language to interact each other. Actually, many different languages in the world, English is one of the languages and be a very popular language in all over the world. English language is needed by many people in all aspect such as economy, social, politics, technology, education, etc. It is making English language be important for people know. English is media of communication that people of different nations use to understand each other. The learners should be capable of mastering four language skill listening, speaking, reading, and writing (Depdiknas, 2003). But, people usually use 2 ways to interaction there are written and spoken, it is used in many aspect including fieldwork.

In Indonesia, English language has been applicable since in kindergarten school and the use of English language can be found in many media such as computer, television, handphone, etc. English is one of the main subjects in Indonesian secondary school where learning English effectively is a must (Soegeng. HS., 2005). It means that we have the fluency in English language.

In Batam, which is industrial city many people from another city in Indonesia come to Batam to get a job. This can increase competition to get a job. Many employees have difficult in English communication. So company always require an applicant who has high qualification focuses on the ability of

communication in English language. Speaking is the most important skill of the four skills aside from, listening, speaking, reading, and writing.

Mostly, speaking is used to communicate, convey information, make relationship among people in the world, etc, because it is one of the abilities to carry out conversation. To speak English is not easy, because the speaker should also master several important elements, such as pronunciation, grammar, vocabulary, fluency, and comprehension. Speaking is an interactive process of constructing meaning that involves producing, receiving, and processing information. Employees should have the ability of English speaking in order to communicate with others.

Knowledge of English language is very important, especially in speaking and writing. Because, it is the first point to communication each other. But many workers have serious problems to communicate both spoken and written in English language. When the workers cannot speak English well, it will create a misunderstanding between foreigners and Indonesian's workers in communication. This is a reason, why many companies require an applicant who must be able to speak English fluently in spoken and also good in written. So, there are many workers trying to understand English language.

The writer chooses "The Problems of speaking English faced by the employees of **PT Amtek Plastic Batam**" as a title for this paper because many workers have difficulties to communicate in English conversation. For the workers, the most important is they can understand each other in English conversation. The employee's reason in facing the problems on English speaking

English were not only having limited knowledge of speaking skills including pronunciation, grammar, vocabulary, fluency and comprehension but also they have own personal reasons, such as shy to perform speaking, lack of self confidence, lack of speaking practice and time management. They sometimes communicate in English do not think about the grammar of their speaking are correct or not. (Sayuri, 2016) states that many speaking books and advanced speaking explained that to improve speaking English easily we should stop thinking grammar when we are speaking because grammar teaches us to think about English, not speaking. They often use simple sentences in English conversation. Many of them only have basics English and combine with vocabulary they know. Even though many workers are doubt to applied English language.

Through the problems written above, the writer would like to research the problems of speaking English for employees in **PT Amtek Plastic Batam**. There are some reasons or problems which are usually faced by employees to speaking English. The first, they are afraid of making mistake in speaking English, so they are not confident. The second, they don't have enough vocabulary. The third, they don't know to make sentences with correct grammar.

1.2 Scope of the Study

Many workers in Batam have communication problems when they face foreigners. To solve these problems, workers usually use incorrect English in daily conversation with foreigner. This can be caused by some factors such as

unconfident, lack of vocabulary, pronunciation, grammar. By the completion of this term paper, the writer hopes it can describe the problems that generally occurred in **PT Amtek Plastic Batam** faced by employees when they speak English. Based on the explanation above, the writer would like to formulate some questions related to the problems above, as follows:

1. What are the problems of speaking English faced by employees in **PT Amtek Plastic Batam**?
2. What are the solutions to solve the problem?

1.3 Aims of Study

This term paper is written for two major purposes. Firstly, this is written as a final task to fulfil one of the academic requirements to obtain diploma certificate in field of English from English Department of Universitas Putera Batam. Secondly, the writer would like to try to solve problems as written in the scope of study. The purposes are as follows:

1. To find out the problems faced by the employees of **PT Amtek Plastic Batam** when they communicate in English.
2. To find out the solutions of the problems faced by the employees when they speak English

1.4 Technique of data collection

1.4.1 Library Research

The writer reads and collects some journals which are concerning with her Term Paper. The writer chooses some journals or internets which have closed relation to the writer's analysis of writing this Term Paper. The writers also finds out some information relevant to the topic under discussion. All these journals help the writer to complete his Term Paper.

1.4.2 Questionnaire

Questionnaire is the method of collecting data by giving some questions or written question to responders for answered (Sugiyono, 2009). Here, the writer gives 10 questions of multiple choices to the respondent. The questions focus to some factors. There are; factors of vocabulary, pronunciation, grammar and self confidence.

1.4.3 Interview

To find the real of problems, the writer invited some of employees to make direct interview to ask and find out the problems that they have in speaking in daily communication with foreigners or among the local workers.

CHAPTER II

REVIEW OF THE RELATED LITERATURES

In completing this study, the writer has written down ideas for some best writers that are related with topic.

After the writer listens to conversation, among employees at **PT Amtek Plastic Batam**, the writer found many mistakes in the using the grammar or pronunciations in their daily conversation.

2.1 Definition of Speaking

Speaking is a language aspect where between the speaker and the listeners communicate each other. The speaker speaks or says a word or words and then the listeners try to understand what the speaker means and the listener also will give a response about what the speaker says. Speaking also a language skill which is easily to identify if a person master English or not because when a person speak English other as listeners can measure how far the fluency of the speaker both in grammars point of view or diction or choosing the correct words in the communication. Speaking is the most important skill of the 4 skills aside from listening, speaking, reading and writing (Ur, 1999)

Since the relationship between the speaker and the listeners depends each other especially how to avoid miscommunication between them, because if this condition happens it means that the speaker and the response of the listener doesn't match each other.

2.2 Ways to Improve English Speaking

There are many ways to improve our level of English base on the people in generally, that are:

1. Read

Reading is a fluent process of readers combining information from a text and their own background knowledge to build meaning and the goal of reading is comprehension (Nunan, 2003). Read as many English books, newspaper and magazine. When we read books we can increase our words and phrases. The combination of reading and speaking will enable our brain to become used to the new language, and this will build up our potential to speak well.

2. Listen

Listening when combined with reading will fill our brain with phrases we recognize and will eventually be able to use. Try some of the radio stations which use English language. We also increase our pronunciation and vocabulary through listening, when we listen a speech or a song, we can find new vocabulary and the ways to pronounce the word.

3. Record yourself

However we like to work on getting closer to the pronunciation of the native speaker, although we won't quiet get there. In order to work on pronunciation, you can practice recording yourself every time and again. Listen an audio, then read the same content out loud and record yourself. Listened the differences, if you can find the differences, you will improve and get a better chance of pronunciation correctly.

4. Talk

Talk to friends who are also learning and interest so much in English, make a rule that the perhaps for an hour, or when we go out together, we will only speak English to each other. It can influence our self confidence to be better and they also can improve our mistakes in speaking English. If allows when we found native English speakers, who help us to practice conversation as a visitor. Sometimes we can talk to visitor who came to our company or a leader from another country who has duty in our company.

5. Go to an English language school or organization.

Coming or join in an English language school or organization can help to solve English speaking. There we can consult when we doubt whether our English true or not. The mentor will support their student to active English speaking and will give advices or suggestions to increase our knowledge in English language.

6. Visit an English speaking country.

Environment is the most important to influence someone. When we life in new environment automatically we will follow their habitual.

(Fulcher, 2004) in his book *“Testing Second Language Speaking”* wrote: “Most speakers grow up learning more than one language; they are bilingual or trilingual because of the speech they hear in their environment”. Monolingual societies are the exception, rather than the rule. But whether we use one or more than one in our daily lives, the outer form of speech is sound. Sound is meaningful because of inner representation or meaning of the sound in the language that the speaker and listener share. It is the ability to speak and understand the speech of others that make us different from the other species. It is also the factor that make us more alike, whatever our primary language background, than anything else that might help to define the word “human”.

There is considerable variation in language use among speakers of the same language too. Individual often have their own “way of speaking”. This ‘idiolect’ is part of what it means to be individual. Each individual shares a “dialect” with other from the same speech community, identifying the individual as a member of a group within society. Speaking is an ability that is taken for granted, learned as it is through a process of socialization through communicating.

Fulcher still in the same book “*Testing Second Language Speaking*” noted, good speaking should include are:

1. Pronunciation and intonation

The outer manifestation of speech is sound. The speaker must first decided what to say, be able to articulate the words, and create the physical sounds that carry meaning. Second language learners therefore need knowledge of the language they wish to speak, an understanding of the phonetic structure of language at the level of the individual word, and an understanding of intonation.

2. Accuracy and Fluency

The distinction between ‘accuracy’ and ‘fluency’ is common in the literature on language teaching activities.

3. Pronoun and relative clauses

The incorrect use of pronouns can cause difficulty for the listener, but these are not usually as serious as word errors.

2.3 The Problem of Speaking English

During the writer doing research in **PT Amtek Plastic Batam**, there are many causes writer can be cached, it will be explained mention parts of below. Actually the employees realize English is one of important thing in the daily activities, but due to they have many jobs, busy and the long time to work, it make them lazy to improve ability of speaking themselves. According to (VanGundy, 2004), 'Problems as goals, one general definition describe a problem in term of some difficult obstacle or goals'. It means that every difficulty is a problem and to overcome the problem is the way to achieve the goal. Here, writer found that the serious to pay attention those of their speaking.

2.3.1 Lack of Confidence

In studying English, most of learners find the problem. They usually really shy to show their ability in English speaking, and the reason are they afraid in many mistakes in their speaking. This problem occurs, as they do not have high esteem to do it. The self-confidence factor an importance role in improving the ability of speaking, without having this factors non-native speakers must be complicated to develop their speaking skill. However, only some of the language learners realize about it. And the result is they always find obstacles in improving their speaking skill.

Based on observed of the writer, when their manager or client who has the owner for the job their doing in the direct communication the workers look confuse and sometime ask to his leader or use gesture of body language.

2.3.2 Lack of Vocabulary

Due to lack of vocabulary, sometime the respondents do not understand what the meaning of words or instructions their manager talk about.

Based on the writer research by direct interview to employees that they said that it is not easy to remember the words that they have find out in the dictionary when they have read it. May be when they read the word two, three or four words, tomorrow will not remember again the words that they have read. Actually, for the staff, company already provide the dictionary software and easy to find the words that they do not know. Unless for the production workers where only two or three persons have dictionary. Writer asking to them that the main reason is they do not have time to read the dictionary and they have tired because of hard working.

2.3.3 Insufficient Knowledge of English

In generally they not master in English because they have never been following English language course before or in outside, and they only got English when they were in Senior High School.

Based on the researched and observed by writer find many employees reluctant to approach in English due to they realize not enough knowledge about that so they as passive listeners no comment whether they understand or not in the communication or speaking to foreigner. This is very important to management how to solve this problem to avoid any misunderstanding later.

2.3.4 Inability to Pronounce Correctly

As Indonesian we are not based in English pronunciation, because most of us still influence of our mother tough of region dialects include the foreigner from

Malaysia or Singapore where they pronunciations as like as mandarin dialect and in other side they have never heard before. But sometime some of workers influenced with their dialect. In this case, writer tried to give a advice to avoid or not to use the wrong pronunciations.

2.3.5 No Formal Training in English

Of course, it is not improve our English if we received it only from our formal school. Based on writer researched most of workers has good enough of English because they study privately before and some of the worker say that they did not interest so much about English. Due to the world still straight anymore and they felt directly in the circumstance of company they want to improve but the problem from themselves is lazy.

2.3.6 Dislike Reading English Anymore

Reading is a good way of comprehension. A good reader is able to understand sentences and structure of a written text. Actually, the problems most of Indonesian are dislike reading. Indonesian has low number of readers, not like in Japan or other countries. Reading is important thing to improve our vocabulary to support in our speaking. With the reading we can find the words whatever we read, especially in English books, magazine or newspaper. We will try to find out the words that we do not know the meaning using the dictionary or ask friends who knows. Perhaps the main problems are from the price of the books in Indonesian is very expensive and the workers will think again and again to buy it.

And also from families' habits, writer hope in this case or problem can give to pay more attention or solution. This is generally faced in **PT Amtek Plastic Batam**.

2.4 A Glance at PT Amtek Plastic Batam

PT Amtek Plastic Batam is one of plastic companies in Batam. It located at Citra Buana Industrial Park III, Lot 11 Batam Kota, Indonesia where the head office is located in China. This company has been established since 2003 until now. It has 500 employees which divided in 7 departments. The company commodities of Plastics part which produce equipment material by plastic such as body of flatiron, electric socket, computer frame, printer frame, etc.

WTA department is one of departments in **PT Amtek Plastic Batam**. It is new department which established in January, 2015. There are five groups, each of the group consist of eleven employees.

CHAPTER III DISCUSSION

3.1 Data Analysis

In this chapter, the writer tells the analysis that found during research in **PT Amtek Plastic Batam** especially in assembly department. The analysis conducted by interview and giving questions to respondents. The writer will retype the answer according to original answer. The questions consist of 10 interview questions and 10 multiple choices.

The questions which the writer made as follows:

3.1.1 Interview Questions

Speaking

1. Do you like English language?
2. Do you often communicate in English in your company?
3. Do you have difficulties in speaking English?
4. How do you solve the problem?

Vocabulary

5. Do you get difficulties to memorize new vocabulary?
6. How do you solve the problem?

Pronunciation

7. Do you get difficulties in understanding the pronunciation of a foreigner?
8. How do you solve the problem?

Self Confidence

9. Do you feel confidence when you speak English with your colleague?
10. How do you solve the problem?

3.1.2 Questionnaires

1. Do you like English language?
 - a. Yes
 - b. No
2. Do you often communicate in English in your company?
 - a. Yes
 - b. No
3. Can you increase your ability to speak English in your company?
 - a. Yes
 - b. No
4. Do you have difficulties in speaking English?
 - a. Yes
 - b. No
5. Is lack vocabulary a problem for you in speaking English?
 - a. Yes
 - b. No
6. Is pronunciation a problem for you in speaking English?
 - a. Yes
 - b. No
7. Is grammar a problem for you in speaking English?
 - a. Yes
 - b. No
8. Do you feel confidence when you speak with your colleague?
 - a. Yes
 - b. No
9. Do you think self confidence is important in speaking English?
 - a. Yes
 - b. No

10. Are you shy when you make mistakes in speaking English?

- a. Yes b. No

To show the result of “Yes or No Question” which done by the employees, the writer uses the table as follows:

Table 3.1.2 Result of Questionnaire

No	EMPLOOYEE NAME	BADGE NUMBER	Questionnaire Numbers									
			1	2	3	4	5	6	7	8	9	10
1	Eva	176003	Yes	No	Yes	Yes	Yes	Yes	Yes	No	Yes	Yes
2	Rosdiana	165563	Yes	No	No	Yes	Yes	Yes	Yes	No	Yes	Yes
3	Esmanto	175949	Yes	No	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
4	Destimawati	165579	Yes	No	No	Yes	Yes	Yes	Yes	No	Yes	Yes
5	Reni Satviany	165696	Yes	No	Yes	Yes	Yes	No	Yes	No	Yes	Yes
6	Umi Rahmawati	176002	Yes	No	No	Yes	Yes	Yes	Yes	No	Yes	Yes
7	Renita Sinaga	176011	Yes	No	Yes	Yes	Yes	Yes	Yes	No	Yes	Yes
8	Ayu Anita Sari	176074	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	Yes	Yes
9	Bespar Mangaraja	176013	Yes	No	No	Yes	Yes	Yes	Yes	No	Yes	Yes
10	Lena Siregar	176010	Yes	No	No	Yes	Yes	Yes	Yes	No	Yes	Yes

Table 3.1.2 Marks of the Answer

No	Questions	Count of "Yes" Answer	Count of "No" Answer
1	Do you like English language?	10	0
2	Do you often communication in English in your company?	1	9
3	Can you increase your ability to speak English in your company?	5	5
4	Do you have difficulties in speaking English?	10	0
5	Is lack vocabulary a problem for you in speaking English?	10	0
6	Is pronunciation a problem for you?	9	1
7	Is grammar a problem for you in speaking English?	10	0
8	Do you feel confidence when you speak with your colleague?	1	9
9	Do you think self confidence is important in speaking English?	10	0
10	Are you shy when you make mistakes in speaking English?	10	0

3.2 The Problems Faced in Speaking English

Based on the data result from questionnaire that was supported by interview, the writer tried to connect to the aims of study, there are; to find out the problems in speaking English and the solutions of the problems faced by the employees of **PT Amtek Plastic Batam**. The data result showed that almost all of the employees like English language, but they still have problems. The greatest number of their problems related to vocabulary, pronunciation, grammar and self confidence.

3.2.1 Vocabulary

Restrictiveness of vocabulary is very disturbing in speaking English. From the data result the writer found that almost all of the employees have problems in vocabulary. Words are very important to build a communication. Without words be

impossible to speak and create communication. They usually use their language or body language to convey their mean in communication.

For example, the participants of this research said

“...to make confidence apa ya apa ya ummm to make confidence try to practice with talking to my self in front of mirror (Alfredo Lubis)”

The example above showed that the participant was lack of words that affect to use his local language (**apa ya apa ya ummm**). Actually, many employees when they are losing of word, they tried to explain with other expression or words. The most point is how the hearer is able to understand what the speaker aims.

3.2.2 Pronunciation

Nine of ten person participants realize that they get difficult in pronunciation. It is possible to employee to make mispronounced. This is a serious problem if we do not know to pronounce the word it can make misunderstanding because each word have different pronunciation and will be different meaning too.

For example, the participants of this research said

“...yes I that (get) (Ummi)”

- The participant should pronounce the get **/get/**

“...I lirn (learn) English language in my last education in (and) I remember (Rahman)”

- The participant should pronounce the learn **/lɜrn/** and and **/and/**

“...I ask and ask again their men (mean) (Andriyani)”

- The participant should pronounce the mean **/mēn/**

“...I always speaking in from (front) of mirror (Andriyani)”

- The participant should pronounce the front /frɒnt/

From examples above, those employees who made mistake in pronunciation sometimes really never heard how to pronounce that words but it could be because they get difficulty in pronouncing those words.

3.2.3 Grammar

Actually, grammar is important to make an utterance more accurate. But, almost all of the employees get difficulties in grammar. They are very difficult to apply grammatical rule in real communication. Moreover in tenses, they often forget how to use the tenses, sometimes they used contradictory.

For example, the participants of this research said

“...I said please talking slowly to their (Umami Okta)”

- The participant should use **them** in object of sentence

“...I said please talking slowly to **them**” (personal pronoun)

“...I watching a movie like aaa (Monika)”

- The participant should use **watched** (verb two) to convey that the incident has passed

“...I **watched** a movie like aaa” (past tense)

From examples above showed that they get difficulty in apply grammar in their sentences. They sometimes confusing to apply the grammatical rules in real communication because they thought that grammar has complicated rules

3.2.4 Self confidence

Learners with self confidence and a good self image tend to be more successful. The data result showed that almost all of the employees have difficulties in self confidence. Many employees have hesitation and nervousness. Moreover a public speaker also gets hesitation and nervousness when they will speak in public. Actually, the problem happens is caused by lack of practice, when someone who has lack practice and unconfident to speak, they will feel terrified and forget what they should say. Because they just think about mistakes. Speakers sometimes need to take a breath and thinking of an idea that they should say or they also repeat their words.

For example, the participants of this research said

“...umm I read a dictionary emm I watching a movie like aaa, I like film movie Harry Potter, Twilight emm yes (Monika)”

“...emm I learn English language in my last education (Rahman)”

“...to make confidence to make confidence to make confidence apa ya? apa ya? ...to make confidence try to practice with talking to my self in front of mirror (Alfredo Lubis)”

From examples above showed that they made some hesitation and repetition. We know that they need to take a breath, thinking of an idea, and sometimes to arrange what they should explain or say.

3.3 The Strategies Solving the Problems in Speaking English

According to (Cambridge University Press, 2008). “Problem is situation, person or thing that needs attention and needs to be dealt with solved”. It is implied that

wherever and whenever there is a problem. It must be solved. In other words, never let the problems without solving its. On the following the writer would like to suggest some strategies to solve the problems faced in speaking English, as follows:

3.3.1 Vocabulary

- a. The best way to get new vocabulary is through repetition. Getting new vocabularies from listen to music and memorizing the song lyrics or watching television.
- b. Having E-dictionary in handphone and use it when you get difficult to get the meaning of the word. Vocabulary is more easily remembered when we learn it in a context.

3.3.2 Pronunciation

- a. Pronunciation can be improved through singing songs, or by practicing repeating lines from movies over and over.
- b. Record your own voice and listen for pronunciation mistakes, you can practice the pronunciation in front of mirror.

3.3.3 Grammar

- a. Listening to music, more often listening to native speaker's conversation and always practice.

- b. Reading is one way in how to increase and improve the grammatical knowledge by imitating sentence pattern on notice and how to create sentences by using grammatical rules appropriately.

3.3.4 Self Confidence

- a. Improve your knowledge about vocabulary, pronunciation, and grammar, so that you can produce a good sentence and can be understood by someone who talks with you. It makes you be more confidence.
- b. Put yourself in a situation where you must speak English and always optimist that you can do it.